Global Technology company needs to ensure all locations have access to critical network and applications

**TruView™ Live helps monitor remote locations with easy to use Pulse**

**INDUSTRY:** Technology – Global  
**CHALLENGE:** Ensure internal users at all global locations have access to SaaS applications  
**NEED:** An easy way to monitor user access from global locations  
**SOLUTION:** TruView Live provided cost-efficient IT performance diagnostics and monitoring
Challenge:
A multi-national diversified technology company is on the path to outsourcing 100% of their IT including VoIP and network management. They also rely heavily on Infrastructure as a Service (IaaS) to manage identity and other requirements. The company always looks to the cloud first when adopting new IT services.

Need:
With the outsourcing and relying on 3rd parties, the IT division needs a way to monitor their worldwide locations to ensure their users have consistent and reliable access to all of their applications. If one location does not have access to a SaaS application, it is difficult for IT to determine the cause.

Solution:
Working with NetScout, they installed TruView Pulse 1000s at 25 locations as a test to monitor access to SaaS applications. The TruView Pulses are very easy to use; requiring no configuration or expensive agent machines. The IT department just sent them to the locations, had someone turn them on, and then they started monitoring access to the critical SaaS applications. With the ease and success of TruView Live with the TruView Pulses, the organization is planning a rollout to all their global locations. As an added benefit of having TruView Pulses in every location, they will be able to monitor the connectivity between any of the locations.